

## UPDATE: Covid-19 Pandemic Unemployment Payment IMPORTANT NOTICE FROM DEASP

On foot of the further restrictions announced on Friday evening by the Government, the Department of Employment Affairs and Social Protection (DEASP) is advising that, in order to observe the public health advice for people to stay at home, customers should apply for the Covid-19 payment online instead of using paper based applications. This is in the best interests of customers and the Department.

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### Apply

The quickest and easiest way to apply for the emergency COVID-19 payment is by applying online at [mywelfare.ie](https://mywelfare.ie).

All you need to apply for the service is a [basic MyGovID account](#). There are no appointments or anything for this. All you need is an email address and your PPSN and it only takes 2 minutes to sign up.

Now on [www.MyWelfare.ie](https://www.MyWelfare.ie) you can:

- ✓ Apply for the Covid-19 Pandemic Unemployment Payment;
- ✓ Apply for Enhanced Illness Benefit for Covid-19 including for self-isolation cases;
- ✓ Apply for a jobseeker's payment; and
- ✓ Request to close your Covid-19 Pandemic Unemployment Payment.

Simply go onto the Covid-19 Services section (see link below) of the website and apply for the payment. You may need to set up an account but it is a simple and straight forward process. This online channel enables the Department to quickly process applications, while being convenient, safe and easy for you to use.

[www.mywelfare.ie](https://www.mywelfare.ie) – Covid-19 Services

After you have applied, please keep checking your bank account as payment may issue before the department formally notifies you.



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## Apply by post

Please be aware applying by post will take longer for your application to be put into payment. The quickest and easiest way to apply is online through [mywelfare.ie](https://mywelfare.ie).

To get a form and apply by post please click [here](#).

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## DEASP Income Support Helpline for COVID-19

This helpline provides information on available income supports for people impacted by COVID-19. Our information team can advise on the most suitable income supports for your circumstances and provide information on how to make an application.

Phone: [012481398](tel:012481398), [1890800024](tel:1890800024)

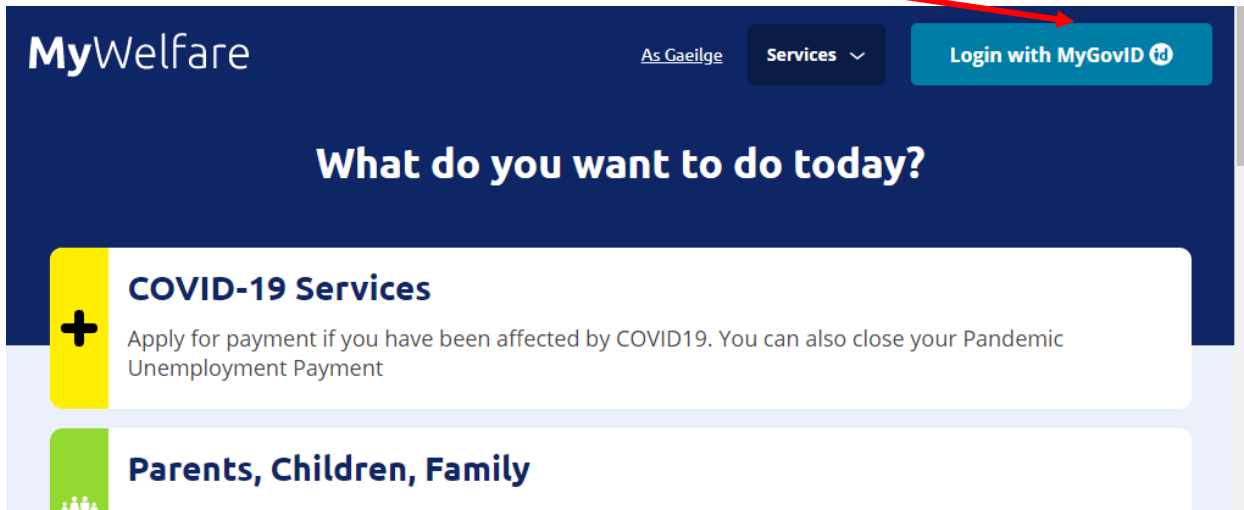
Note: The rates charged for using 1890 (Lo-call) numbers may vary.

If you need help or assistance with any of the above you can contact the BJC staff at 01-8667000 or email [info@bmunjob.ie](mailto:info@bmunjob.ie) with your name and telephone number and we will get back to you with a follow up call/email

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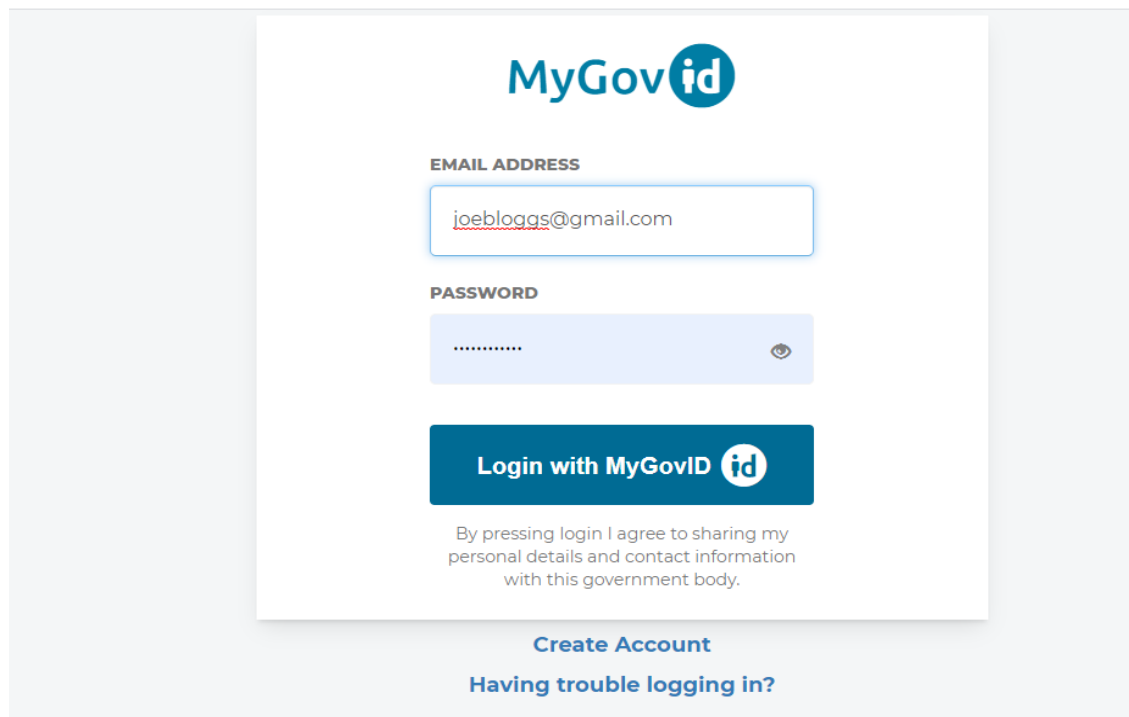
## HOW TO ACCESS YOUR ACCOUNT OR CREATE A NEW ACCOUNT

Click on the button Login with MyGovID to either log in if you already have an account or to create an account (see below)



The screenshot shows the MyWelfare website interface. At the top left is the 'MyWelfare' logo. To its right are the text 'As Gaeilge', a 'Services' dropdown menu, and a prominent blue button labeled 'Login with MyGovID' with the MyGovID logo. Below this is a large heading 'What do you want to do today?'. Underneath, there are two main service categories: 'COVID-19 Services' with a yellow plus icon and a description about applying for payment, and 'Parents, Children, Family' with a green icon and a description.

Enter your login details below and login with MyGovID or if you don't have an account click on Create Account below:



The screenshot shows the MyGovID login form. At the top is the 'MyGov id' logo. Below it are two input fields: 'EMAIL ADDRESS' containing 'joebloggs@gmail.com' and 'PASSWORD' with a masked password and a visibility toggle. A large blue button labeled 'Login with MyGovID' with the MyGovID logo is positioned below the fields. Underneath the button is a disclaimer: 'By pressing login I agree to sharing my personal details and contact information with this government body.' At the bottom of the form are two links: 'Create Account' and 'Having trouble logging in?'.

## HOW TO CREATE AN ACCOUNT

### Create your Basic Account

Fill in your details below to create a [Basic Account](#)

FORENAME

Joe

SURNAME

Bloggs

EMAIL ADDRESS

[jobbloggs@gmail.com](mailto:jobbloggs@gmail.com)

PASSWORD

CONFIRM PASSWORD

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I AM OVER 16 YEARS OF AGE

**CREATE ACCOUNT**

[I have a Basic Account](#)

Once you complete the form with your details click on Create Account – you will then see the next screen – so you will need to check your email for the code and put it in the box provided on the screen:



## Check your email!

We emailed a code to [redacted]@gmail.com. Please enter it below to verify your email address.

CODE

Code is required

**CONFIRM CODE**

**Once you CONFIRM CODE you will see the next screen – click on next to continue then Click on Agree to the Terms and conditions**



## Code confirmed, nice job!

Your code was successfully confirmed.

**NEXT**

## Terms and Conditions

This statement relates to our privacy practices on MyGovID.ie. Some technical terms used in this statement are explained at the end of this page.

### MyGovID Privacy Statement and Cookies

This website is maintained by the Department of Employment Affairs and Social Protection. The Department of Employment Affairs and Social Protection fully respects your right to privacy. Any personal data you volunteer will be used for the purpose for which you supply it and will be treated with the highest standards of security and confidentiality, strictly in accordance with the Data Protection Acts.

This privacy statement was last modified on 6 February 2020

**BY CLICKING 'I AGREE' YOU STATE THAT YOU AGREE TO THE TERMS OF THE PRIVACY STATEMENT**

**I AGREE**

**Your account is now set up for the basic services which will allow you to access the online payment forms for Covid-19!**

**You will need to login following login details at the beginning of this document!**